

Human Computer Interaction
Heuristic Evaluation Report Template

Dated
MM/DD/YYYY

Prepared By:

GROUP NAME: Kinetic Sense

CONTRIBUTOR(S): Oli, Blake, Chase, Ryan

Evaluation Of:

Name of system being evaluated: Heart Project

Group that created the system being evaluated: Leticia, Wendy. Awal, Rafique, Eliad

Feedback & Critical Incidence

<< Record your observations in the table on the following page, based on your observations and notes taken during the evaluation.

Description of columns in the table are as follows:

Prototype Screen/Page:

Which screen of the user interface was being tested at the point of feedback/critical incidence/problem.

Name of Heuristic:

Which of the 9 heuristics is being referenced. Enter the full name of the heuristic. Refer to the heuristic evaluation lecture slides for the 9 design principles.

Reason for negative feedback / breakdown:

Explain the reasons why the interface violates this heuristic. Be sure to be clear about *where* in the screen you are referencing.

Scope:

Describe the scope of the feedback or the problem; include whether the scope of the issue is throughout the product or within a specific screen or screens. If the problems are specific to a page, include the appropriate page numbers.

Severity (H/M/L) :

Your assessment as to whether the implication of the feedback is *low*, *medium*, or *high* severity, and a justification for why you are giving it that rating.

Way(s) to rectify and Tradeoffs (i.e., why the fix might not work):

Suggestion for the modifications that might be made to the user interface to address the issue or issues in this row. You MUST include trade-offs to be credible. If you can't think of some bad trade-off, say so.

Action taken and Justification:

DO NOT FILL IN THIS COLUMN. This will be filled in by the person who created the system being evaluated, to say what he did with respect to the recommendations you make.

#	Prototype Screen	Name of Heuristic	Reason for negative feedback / breakdown	Scope	Severity (High/ Medium/ Low) and Justification for giving it that rating	Way(s) to rectify and any Tradeoffs (i.e., why the fix might not work)	Action taken and Justification (to be filled in later by the person who created the system being evaluated)
1	See Picture 1	Home Page	The name of project on canvas is different than website.	Through the whole website.	Medium it could lead to confusion	Pick one name for everything listed.	We had to change the name along. "Rectified"
2	See Picture 2	Help and documentation	It was difficult to find phase leaders.	On project phase	Low because it was hard to find not impossible.	List on bigger platform and make it easier to find.	We worked together so we couldn't make a phase in that.
3	See Picture 3	Help and documentation.	Are the numbers of patient supported, appointments managed, etc... real data or made up.	On project portfolio	Medium fake data could be misleading.	List real data if it is not real data listed.	Those are dummy data we used.

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4	See Picture 4	Error prevention	Links to social media pages do not work	Contact us page only	High- you could lose customers or exposure if links don't work.	Make sure links work properly.	We haven't created those pages yet, but we have to create provisions for it.
5	See Picture 5	Constitency and standards	Title says "About project" title says "Our Client"	Sensitive pages	High-types read as unprofessional.	Fix types	"Rectified"
6	See Picture 6	User control & Freedom	View project descriptions, view project proposal, view storyboard, between open unexpected new tabs.	Specific page	Low, not just surprising.	Add way of telling user about tab.	"Rectified"

#	Prototype Screen	Name of Heuristic	Reason for negative feedback / breakdown	Scope	Severity (High/ Medium/ Low) and Justification for giving it that rating	Way(s) to rectify and any Tradeoffs (i.e., why the fix might not work)	Action taken and Justification (to be filled in later by the person who created the system being evaluated)
7	See Picture 7	User control and freedom.	Pop page wars that domain Is not stable.	Specific page	Low	Find a more stable web-host.	“Rectified”
8	See Picture 8	Aesthetic and minimalism design	Things are too cluttered in the portfolio.	Specific page.	High	Organize files into folders.	Don’t think so it a design style “ will consider “

Picture 1:

<< insert picture 1 here >>

Picture 2:

<< insert picture 2 here >>

Picture 3:

<< insert picture 3 here >>

Picture 4:

<< insert picture 4 here >>

Picture 5:

<< insert picture 5 here >>

Picture 6:

<< insert picture 6 here >>

Picture 7:

<< insert picture 7 here >>

Picture 8:

<< insert picture 8 here >>